

REPORT SPILLS, ILLEGAL DUMPING NEAR STORM DRAINS & SEWER BACKUPS

Nothing besides clean water may be allowed to flow into a storm drain. Illegal discharges can include pesticides, pool water, washwaters, sewage, automotive fluids, paint, construction materials, sediment, silt, and food wastes. Storm drains convey storm water runoff from City streets and gutters directly to local creeks and San Francisco Bay without any treatment. Only rain water and other clean water should go down a storm drain. **Call to report a material in a storm drain:**

- When you see a person dumping anything into the storm drain. This activity is illegal.
- When you notice unusual odors in or near the storm drain.
- When you see dumped wastes and materials in or near the storm drain.
- When the storm drain system has larger than normal flows during dry periods.

Biological and advanced treatment processes are used to clean wastewater and therefore the RWQCP restricts hazardous discharges to the sanitary sewer system.

The sanitary sewer transports waste water from inside residences (sinks, toilets, and baths) and businesses to the Regional Water Quality Control Plant (RWQCP) where it is cleaned before it is discharged into the Bay, or additionally treated for use as recycled water.

PALO ALTO

Sewer Back-Ups: 650-496-6995

Storm Drains Blockages: 650-329-2413 (24-hour line, or submit an online work request to Palo Alto 311.)

Hazardous Material Spills & Illegal Dumping in Storm Drains:

650-329-2413 (call this same number when improper storage may lead to a spill, or submit an online work request to Palo Alto 311.)

Reporting Accidental Industry or Business Discharges to Sanitary

Sewer System: (e.g., hazardous materials): 650-329-2598.

EAST PALO ALTO SANITARY DISTRICT

Sewer Back-Ups: 650-325-9021

Storm Drains: 650-853-3189

Hazardous Material Spills & Illegal Dumping: 650-325-9021

Reporting Accidental Industry or Business Discharges to Sanitary

Sewer System: (e.g., hazardous materials): 650-329-2598.

LOS ALTOS

Sewer Back-Ups: 650-947-2785 / 650-947-2770

Storm Drains: 650-948-0482 / 650-948-8223

Hazardous Material Spills & Illegal Dumping: 911

Reporting Accidental Industry or Business Discharges to Sanitary

Sewer System: (e.g., hazardous materials): 650-329-2598.

LOS ALTOS HILLS

Sewer Back-Ups: 650-941-7222 / 408-299-3233

Storm Drains: 650-941-7222 / 408-299-3233

Spills and Dumping: 911

Reporting Accidental Industry or Business Discharges to Sanitary

Sewer System: (e.g., hazardous materials): 650-329-2598.

MOUNTAIN VIEW

Sewer Back-Ups: 650-903-6329

Storm Drains: 650-903-6329

Spills and Dumping: 650-903-6329

Reporting Accidental Industry or Business Discharges to Sanitary

Sewer System: (e.g., hazardous materials): 650-329-2598.

STANFORD

Sewer Back-Ups: 650-723-2281

Storm Drains: 650-723-2281

Spills and Dumping: 650-723-2281

Reporting Accidental Industry or Business Discharges to Sanitary

Sewer System: (e.g., hazardous materials): 650-329-2598.

